



• Real People • Real Technology • Real Solutions

MFX FIRSTBEST CoE

MFX is one of the largest vertical system integrator for the insurance industry, providing end to end services leveraging our strong capabilities in PaaS (Platform as a Service), IaaS (Infrastructure as a service), ADM (Application Development & Maintenance), BPO, Analytics and GRC (Governance, Risk and Compliance) services in an integrated services delivery model (iSDM). We provide critical support and business applications to the P&C industry, processing over \$2.7 billion insurance premium annually for our customers on our systems and supporting their core insurance applications, infrastructure and business processes.

THE FIRSTBEST COE



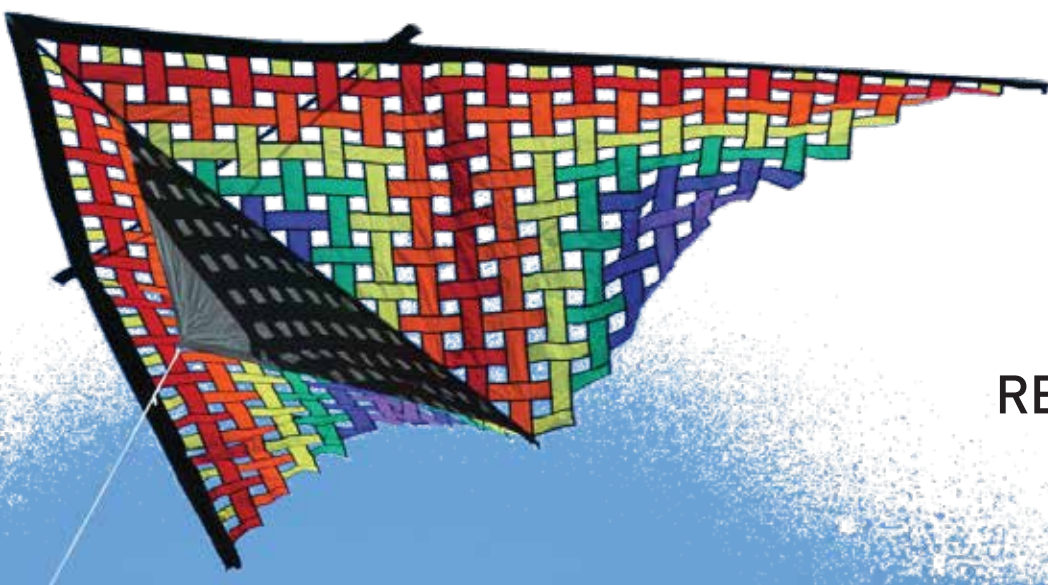
END TO END SERVICES FOR FIRSTBEST PLATFORM

MFX has implemented the FirstBest CoE to provide our customers with business models that are cost effective and provide value added services in a global delivery engagement.

- P&C insurance expertise for both Business and Technical resources trained by FirstBest
- Quality Assurance
 - End-to-end testing
 - Business-driven testing
 - Regression testing
- Hosting of the FirstBest UMS solution, including:
 - Managed Cloud Services
 - Middleware Configuration and Support Services
 - Database Administration Services
- Implementation services and ongoing support
 - Domain and technical support
 - Knowledge management and reusability

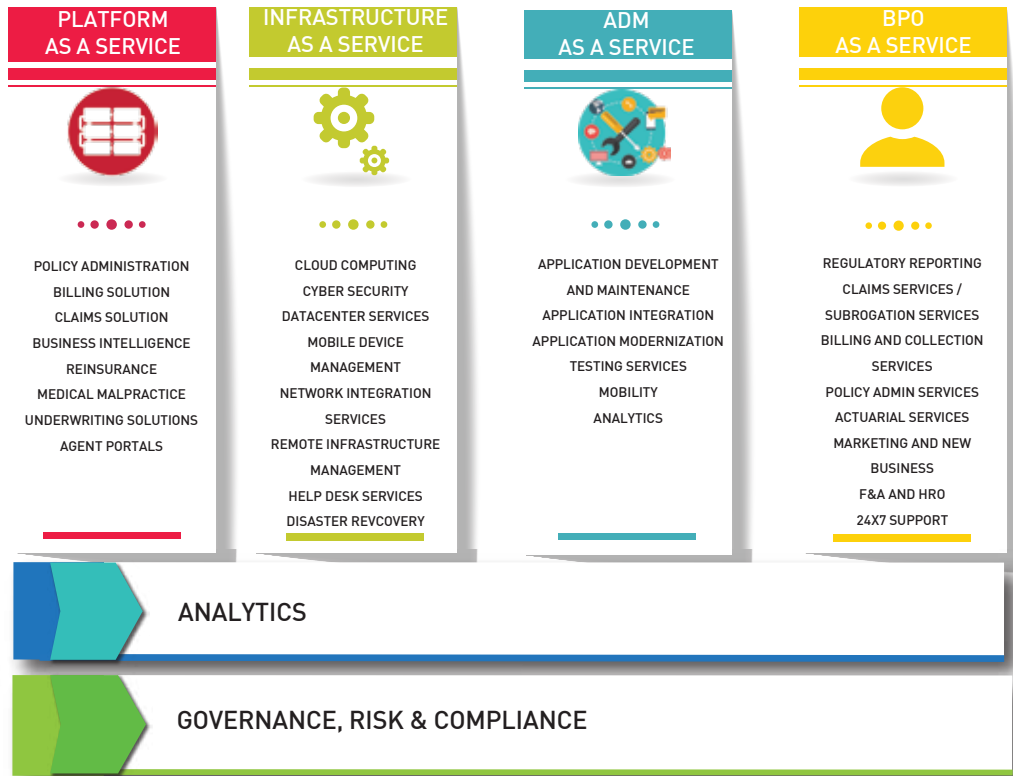


CoE - 4 KEYS PILLAR



FLIGHT TO GROWTH, KNITTED WITH REAL PARTNERS

MFX SERVICES - END TO END P&C INSURANCE SYSTEMS INTEGRATOR



INSURANCE PLATFORM

MFX offers a complete range of end-to-end commercial property and casualty application and technology solutions. Whether it's a cloud-hosted on-demand suite of modules or specialized insurance services, our support is geared to your company's individual needs. Our insurance software – the Integrated Insurance Platform (IIP) – is grounded in the day-to-day operational demands of insurers. As an on-demand platform, MFX's IIP insurance software solutions give you the flexibility to adopt the entire suite of processing

APPLICATION DEV & MAINTENANCE

MFX services enable you to improve your operating performance with its experienced, customer-focused IT specialists. Our dedicated IT consulting team of operational and technical professionals can deliver comprehensive remote infrastructure technical support that keeps you competitive around the clock. With overnight support, turnaround times become seamless, helping to improve efficiency and response times to your clients.

INFRASTRUCTURE

Technology has become the nerve center of businesses in all industries. Yet advances in IT infrastructure continue to outpace the ability of most companies to assimilate and deploy in a timely, cost-effective manner. IT technology is simply evolving too quickly for businesses to gain the optimal functionality they need.

At MFX, we have become a partner - an extension of your IT department - with insurance companies that want to gain new efficiencies in cloud and IT infrastructure. They rely on us because of our experience, and our commitment to upgrade and expand our IT services practice as technologies change.

BUSINESS PROCESS OUTSOURCING

As a property and casualty insurer, you can reduce the cost of your non-revenue back office functions with MFX's business process outsourcing (BPO) services and see your bottom line improve. For more than a decade, we've made this type of a difference in the cost of business processing operations for insurers, brokers and third-party administrators. We offer per project, on-demand pricing that closely aligns your expenses with revenue.

P&C INSURANCE ANALYTICS

MFX Analytics Platform gives you the unprecedented edge to build and deploy insurance analytics applications in days with minimal resources as opposed to the traditional approaches.

- The MFX Analytics Platform gathers data from multiple sources through a variety of prebuilt interfaces, to provide a quick, single window of data visualization
- The Platform enables creation of highly focused and interconnected analytic apps through the concept of Nanomarts

412 Mount Kemble Avenue, Suite 200 South
Morristown, NJ 07960

info@mfxservices.com | www.mfxservices.com