



WE ENSURE YOU INSURE

MFX On-Demand Integrated Insurance Platform

End-to-End P&C Processing Functionality



Our goal is to help you reach yours

What is your biggest challenge? Growth, expenses, rising service expectations? The right technology can transform a challenge into a competitive advantage — accelerate entry into new markets, circumvent ageing legacy systems, remove processing hurdles and advance decision making.

Integrated Insurance Platform

Our solution supports the entire insurance processing lifecycle:

- New business acquisition
- Policy administration
- Claims
- Reinsurance management
- Billing
- General ledger
- Accounts payable
- Management reporting
- Business intelligence and compliance reporting

MFx has been building flexible solutions geared to the workflows of property and casualty (P&C) insurance companies for more than a decade. We have a solid track record for delivering results on time and within budget.

A Software Solution Geared to P&C Needs

MFx's Integrated Insurance Platform (IIP) is a fully functional solution that can be leveraged to your company's individual needs. Adopt our out-of-the-box solution and gain rapid market flexibility. Or keep the components of your systems that work for you and use our modules to fill the gaps.

Whether you need an end-to-end solution to support the entire insurance processing lifecycle or isolated operational functionality, we will configure a system around your needs.

It starts with:

- An on-demand, fully-hosted model
- System functionality specifically designed for the operational needs of P&C companies
- Shorter implementation timeframes and lower multi-year total cost of ownership
- A 24/7/365 service commitment that allows your business to move at the pace of change

- Predictable IT expenses based on IIP's pay- as-you-grow model
- Use of world-class datacenters to host IIP and meet your other infrastructure technology needs now and in the future

Finding the right solution to your IT challenges is our top priority. Let us show you what we do best, so you can do what you do best.

Web-based Agency Access

Agent and customer web-based access; seamless interfacing and uploading of a new agent's complete book of business. We provide a Web-based access point for executing your key business transactions quickly and easily with your agents, brokers, MGAs or policyholders by extending IIP's functionality and workflow to your distribution channels and customer base.

- Direct interface with agent systems
- Upload books of business

Submission, Account and Producer Management

Online processing designed to store, manage and maintain key transactional data and information vital to the overall submission lifecycle.

- Submission management, account and producer management
- Financial information including premium/loss summaries

Rating, Underwriting, Policy Administration, Accounts Receivable and Cash Management

Online processing designed to store, manage, and maintain key transactional data and information vital to the overall submission lifecycle.

- All commercial P&C LOBs, including Specialty Lines
- Diary and submission lifecycle: quote, bind, issue
- Business rules driven
- Full ISO reporting support



Right Size = Right Fit

The MFX Integrated Insurance Platform is ideal for:

- Carriers entering new markets that need faster entry than their legacy systems allow
- Start-up carriers needing start-to-finish support and the flexibility of pay-as-you-grow
- Captive, MGA's & MGU's that need a clean, immediate, stand-alone start up system.

Billing and Collections

Complete billing and receivables management.

- Multiple bill types are supported including agency, direct and item
- Generation of invoices for producers and policyholders
- Full ACH/EFT processing including refunds
- Quarterly premium and commission reporting
- Full ISO reporting support

Claims Processing

Enterprise-strength commercial claims management functionality.

- Web-based with seamless navigation
- Flexible, intuitive usage allows for accelerated claims processing

Ceded and Assured Reinsurance Processing and Accounting

Comprehensive reinsurance processing and management.

- Treaty and facultative contract provisions, attachments and participants
- Multiple statutory companies; inter-company pooling arrangements; captives and fronting schemes
- Ceded and assured reinsurance contract management
- Schedule F reporting

Business Process Outsourcing

MFX's Business Process Outsourcing (BPO) Center permits P&C carriers to offload non-mission-critical back office functions, reducing costs while freeing themselves to focus on revenue generation.

MFX's BPO services span a wide range of functions such as:

- Policy administration
- Bureau STAT reporting, regulatory reporting and compliance
- Accounts receivable and cash management
- Reinsurance operations

Business Intelligence

Seasoned senior management relies on fast and complete access to relevant information to avoid sifting through overwhelming volumes of line item data to find answers and trends. MFX, leveraging its extensive P&C operations experience, created a complete corporate book of record data mart with more than 600 P&C data elements. Among the reports typically used by our customers' senior teams are:

- Experience reports and underwriting trends
- Sales productivity/producers by profit center, including production metrics
- Renewal retention by branch/product/segment
- New submission hit ratio
- Schedule H (all parts)

About MFX

Helping you meet your goals and needs is our culture and focus. Founded in 2001 and a wholly owned subsidiary of Fairfax Financial Holdings LTD, MFX combines the deep industry and technology experience of its employees with our culture of agility and business model flexibility to service all of our valued clients.

MFX has two fundamental businesses:

- MFX provides end-to-end commercial property and casualty insurance application and BPO solutions to the P&C industry.
- MFX is a seasoned provider of customized datacenter and infrastructure services including private cloud offerings, across all industries.

Headquartered in Morristown, NJ, with additional locations in Toronto, ON; Dallas, TX; Ireland and India, MFX has two world-class datacenters in Ridgefield Park, NJ and Roanoke, VA.

For additional information on MFX and its services, please contact us at:

866-639-6399 or
info@mfxfairfax.com

Visit www.mfxservices.com



About MFX

For more than a decade, MFX has proven to be a true solution-driven business partner to commercial property and casualty companies by providing critical support in systems integration, technology and applications that allow their businesses to more effectively compete in ever-challenging markets.

We're powered to deliver the best possible outcome because:

- Our customer-focused culture promotes long, rewarding relationships.
- Our people are committed to delivering expert support at every point of contact.
- We are a fully owned subsidiary of Quess Corp Limited, which is a step down subsidiary of USD 42+ billion (as of 30th Sept 2015) Multinational Fairfax Financial Holdings.

For More details visit www.quescorp.comMFX

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